

# MAKE WORK BETTER

BUILD BETTER WORKPLACE CULTURE

## The Twelve Questions That Every Firms Needs To Ask

1. **How does the work get done round here?**
2. **How do we share information?**
3. **How do we come up with our best ideas?**
4. **Where does the plan/strategy come from?**
5. **How do we make decisions?**
6. **What is our philosophy on meetings?**
7. **How important is culture to us - and when do we feel it most intensely?**
8. **How much do we value being together?**
9. **How do we intend our team members to get better at their jobs?**
10. **How do we create an inclusive environment?**
11. **How do we hire/onboard new people into the team?**
12. **What will our answers to these questions be in 18 months?**

[More details on these questions and how to use them.](#)

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